



Pura Vida House Information

1. **Map of Hacienda Pinilla**
2. **Check In/Out**
3. **Contact**
4. **Emergency**
5. **Safety Information**
6. **Air Conditioning**
7. **Internet**
8. **Hot water**
9. **Laundry**
10. **Rates for Lost Towels, Shampoos, etc.**
11. **Trash & Recycling**
12. **Villa Pool Information**
13. **Resort Information**
14. **Golf Cart Rental, Meals in the House, etc.**
15. **Tours**

Welcome to Pura Vida House! We, the owners, Jorge & Stephanie, hope you enjoy the villa, Hacienda Pinilla, and Guanacaste, Costa Rica as much as we do! We hope you have a wonderful trip, please let us know if there is anything we can do to make your trip more enjoyable, we are here to ensure you have access to anything you need while in Costa Rica ☺

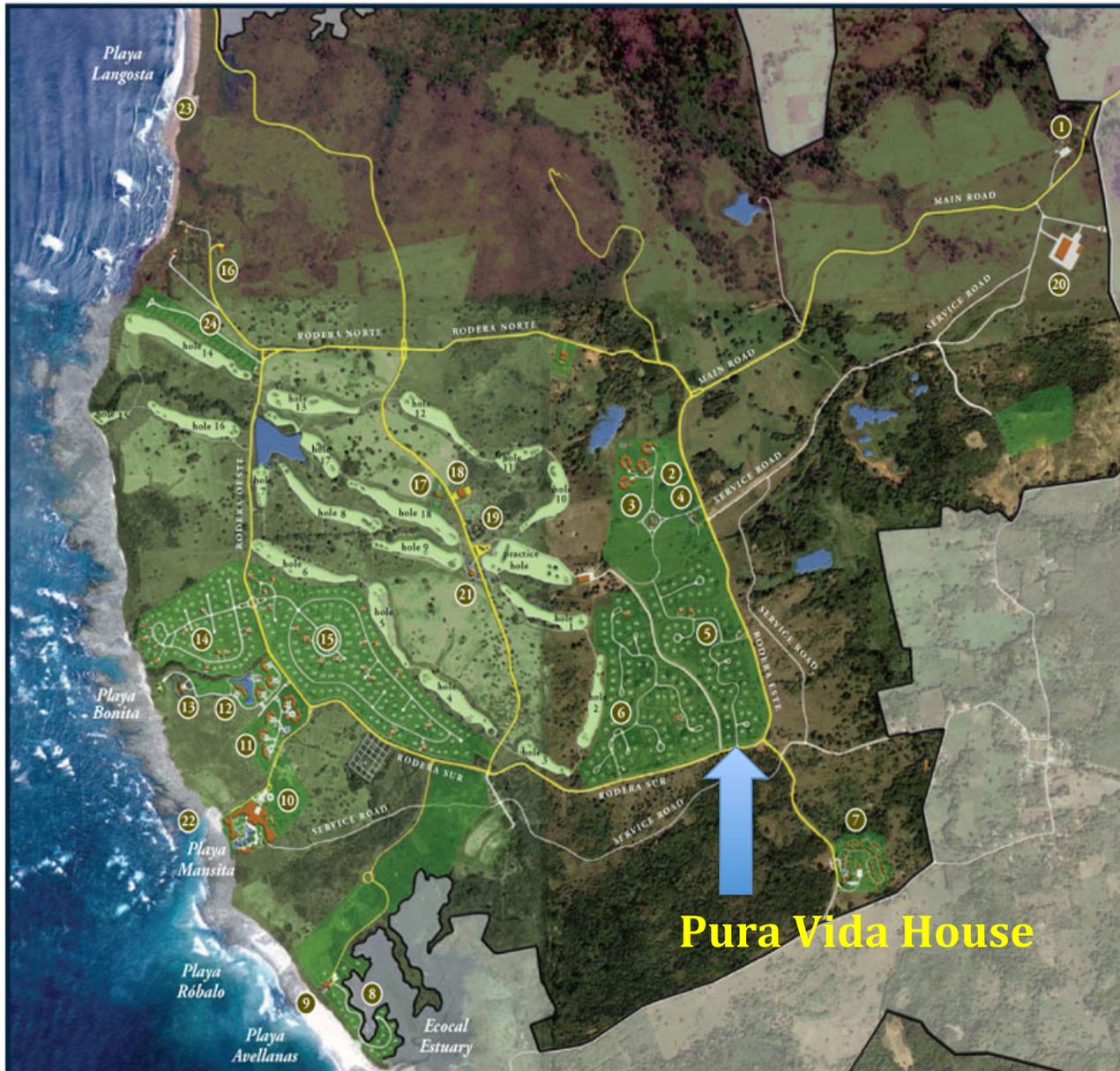


Please note that Guanacaste, Costa Rica, is a tropical dry forest climate, tremendously affected by drought in recent years.

At Pura Vida House, we take measures to lighten our impact on the environment: inverter air conditioners, LED lighting, on-demand tank-less hot water heaters, organic soaps and shampoos in reusable containers, drip irrigation and water-light landscaping, recycling, etc.

Please help us by being conscious of your water use, and closing windows when using air conditioning, and turning the air off when you leave the house. It will cool back down quickly upon your return.

HACIENDA PINILLA MAP



Pura Vida House

LEGEND

- | | | |
|------------------------------------|---|------------------------------------|
| 1. Main Entrance | 10. JW Marriott Resort & Spa | 19. Tennis Courts & Fitness Center |
| 2. The Hacienda Club | 11. Jardines de Palma Real Villas | 20. Medical Clinic |
| 3. Chapel | 12. Lago de Palms Real Villas | 21. Hoyo 19 Golf Clubhouse |
| 4. Pinilla Market & Fitness Center | 13. Las Palapas (Private) | 22. Playa Mansita |
| 5. Las Brisas Community | 14. Las Golondrinas | 23. Playa Langosta |
| 6. Los Almendros Community | 15. Reserva de Golf Community | 24. La Dulce Vida |
| 7. Hotel La Posada | 16. Hacienda Pinilla Stables | |
| 8. Avellanas Community | 17. Bed & Breakfast | |
| 9. Beach Club | 18. Real Estate Discovery Center & Administrative | |

CHECK IN/CHECK OUT

Check in is 3:00pm, it may be possible certain dates to check in earlier, but we can't guarantee the villa will be ready.

Check out is 10:00am; no exceptions. However you may spend the rest of the day in the resort, including the Beach Club!

To Enter Home: Enter through the main iron doors, head toward the pool then turn right. There will be a lockbox on the wall by the sliding glass doors. Code is [we will provide via private message], which you enter to both open and then close lockbox again.

The keys to both sides of the villa will be there for 6-bedroom villa rental.

CONTACT

Please connect with us via text/WhatsApp sometime before your arrival so we're available to you anytime with anything you need! Our phone numbers: (571) 244-7248; or: (614) 560-9274.

IN CASE OF EMERGENCY

For major medical emergencies call 911. For the Hacienda Pinilla Doctor, during office hours call 2681-4454. During off-hours the doctor is on call and can be reached on his cell phone at 8726-5236.

NEIGHBORHOOD SAFETY

Please lock up! Hacienda Pinilla is a safe and comfortable resort. Help us keep it that way by not tempting entry into homes by leaving doors open at night or when you leave, or valuable items outside the house.

AIR CONDITIONING

Please turn off when you are not around or if you are leaving the windows and doors open. These units do cool down the rooms very quickly once turned on.

Instructions are located in the nightstand if you can't figure out the remote control.

INTERNET

We have wireless internet. The name of the router is Brisas 46, and the password is "puravida".

HOT WATER

Hot water heaters are on-demand tank-less heaters. They are below most sinks in the bathrooms and kitchen (some bathrooms share heaters). Ensure tank is on by pressing the big metal round button, the digital display will either say a temperature or off. You can dial up and down the water temperature with this dial.

LAUNDRY/HOUSEKEEPING

Wednesdays (or we will communicate with you to choose another day if you are not a Saturday-Saturday rental). Please leave any clothes you want washed outside your bedroom, right in front of your bedroom door, on Wednesday morning before 8:30am, and our housekeeper will collect and do your laundry, and return it folded. Please set anything separate that cannot go in a dryer. This is for a 4-bedroom rental. For a 6-bedroom rental (washer/dryer available in unit), laundry/maid service does not come with the rental, but is available upon request for an additional cost.

RATES FOR LOST TOWELS, SHAMPOOS, ETC.

Please note, the following amounts will be deducted from the security deposit for each item.

Let us know if you enjoyed the organic soaps and shampoos and if you would like to purchase any of them to take home.

Bath and Beach Towels - \$40

Hand Towels - \$30

Washcloths - \$20

Shampoo - \$28

Conditioner - \$35

Hand Soap - \$26

TRASH & RECYCLING

Trash is collected Mondays, Wednesdays and Fridays, starting at 8:00am.

All trash must be bagged and placed outside the garage (please NO EARLIER than that morning, or else animals will get into it and spread it all over!).

Recyclables can be mixed, and should be in clear bags.

VILLA SWIMMING POOL

Please rinse sunscreen at the outdoor shower before entering pool, or water can quickly turn murky. Pool waterfalls run roughly from 8:00am-2:00pm and are on an automatic timer.

RESORT INFORMATION

List of Highlights & Contact Info. when available

Beaches

Avellanas (where the Beach Club is located)

- Good for surfing, walking, shelling. Swimming 250 yards to the left of Beach Club.
- Walk to Lola's, a very fun surf restaurant/bar, great food and people watching, open daily from 11am to 6pm, except on Mondays! When you get to the beach in front of the Beach Club, Lola's is on the other end of the beach, so a 15-minute walk to your left.
- Beach Club: as a renter of Pura Vida House, you have free, unlimited access to the Hacienda Pinilla Beach Club, which has pool, gym, restaurant, tiki bar, spa, board rentals. Potentially closed Tuesdays and October, but of late it has stayed open!
- Beach Club phone number: 2681-4382

Mansita (where the JW Marriott is located)

- Good for swimming, snorkeling, head to right/North side of Marriott there is a roped off swimming area. Snorkeling at low tide on the rocks to the right of that spot is great!

Langosta (private resort access)

- Good for body boarding, swimming, walking, shelling, a very nice and private beach. **Please do not take golf carts here, they will be damaged.** Cars and mountain bikes can go, or we are happy to help you arrange a shuttle, it's only a 5-minute drive from our villa.

Golf – 2681-4500

Play 9 or 18 Holes

Take Lessons

Practice Range

Dine at the 19th Hole Restaurant (open daily from 7am to 6pm)

Tennis & Pickleball – 2681-4426

Rent Courts – 2 lighted courts available

Take Lessons

JW Marriott – 2681-2000

- Spa
- 5 Restaurants available

Equestrian Center & Stables – Take a sunset horse tour. Text us and we're happy to arrange for you!

Pinilla Mini Market – 2680-3000

Golf Cart Rental, Meals in the Villa, etc.

Text or call us if you would like help with any of the following, or anything else you can think of!

- Golf Cart Rentals
- Typical Costa Rican Meals at the Villa
- Private Chef
- Tours or recommendations (see following pages)
- Lunch and Dinner recommendations
- Golf reservations
- JW Marriott restaurants reservations
- Etc.

Golf Cart Rental – **Please only keep carts on paved surfaces, and please slow down for speed bumps.** If you go too fast, it can shake battery cables loose and leave you stranded. Full golf cart instructions will be sent to you if you rent our golf carts for use within the resort.